Focusing on What Matters

It's Here!! The 1st Edition of the New SSG monthly newsletter. This is as much your newsletter as ours and we want to share everyone's news and views within it.

Each month you will receive a newsletter edition with your payslip; with various sections on company news, information, awards, progress updates, new starters, competitions, staff & departmental updates plus much more!!.....

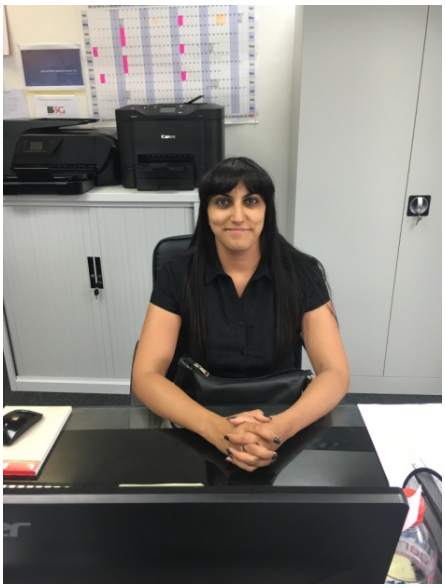
Message from the Directors

Hello to all our workforce and a big thank you to all your hard work and continued support you have shown SSG so far. We are very excited about the future of SSG and we look forward to bringing you all the news about our company.

And when we say 'Our' company, that includes YOU! This is very much your company as it is ours and we know that if we all continue to work together, we can achieve all our targets and goals. Again, Many thanks to you all.

Kindest Regards

SR,SH,JD



Company News -

Whilst we are busy preparing for another round of Industry accreditation audits, SSG Management have been working hard on securing their own 'Direct' contracts.

SSG's vision is to move away from the sub-contracting culture that is currently engulfing our Industry and secure our own contracts and partnerships which will enable us to provide long term security for SSG and its employees.

It will also help us to continually improve many aspects of how we operate. One such improvement we are happy to share with you now.....

"By January 2017, SSG aim to ensure no employee is on the National Minimum Wage"

We know this is a bold statement, but we need to be bold, in order to get where we want to be..... A company that promotes Best Practice for our Staff and Clients alike.

We have already achieved a lot together, with new direct contracts secured for;-

Bouygues E&S; School for Architecture; Dentistry for You & Hull, Beverley & Bridlington Magistrates courts.

More news next week.....

Know Your Company -

Each month we will introduce you to a member of Staff working at head office, inc: their role and contact details, as well as when and what you may contact them for

This week is Geeta Joshi - HR Assistant. Geeta Joined SSG in July this year and is working closely with Helen (HR Manager) and John (GM) to ensure the company's compliance with Recruitment & Vetting. Geeta is new to the security industry but has fulfilled many roles in HR and is an asset to the company. Geeta is very much family focused, and enjoys Reading, going to the theatre and astronomy!!! Should you have any HR enquiry, please feel free to contact Geeta on 0208 004 7708

Operations -

As we grow, we need to ensure we have the best procedures in place to be able to deliver the best possible service. Each month, we will keep you updated of the most important Operating procedures. This Month, we aim to reinvigorate the Booking On and Off and Check Call procedure. You will find a copy of this procedure enclosed with your pay slip.

This procedure helps in many ways including ;

- Allowing the control room operators time to attend to urgent or emergency situations without having to answer the phone for book on's or check calls.
- Keeping a record of attendance for payment and invoicing purposes

But Most importantly.....

- To keep the controllers aware that you, our officers are safe and well at all times.

Please always remember ladies and gentleman, that your health, safety and welfare are our primary concerns.
Thank you in advance for your cooperation in making sure this procedure is implemented.

Your Shout !!!

One of the best ways for SSG to improve the service we deliver and the benefits our staff receive is to act on feedback from the most important people in the Security Industry..... YOU !!

Without a doubt, your feedback is extremely important to us and we welcome as much feedback as you wish to provide us.

Tell us about you, your site, your experiences, your problems, your worries or concerns, or even a small 'thank you' (if you think we deserve it) as we know it goes a long way.

Should you wish to contact us at all, you can do the following ways;-

For any Operational concerns or shift enquiries, you should still contact your line manager or the Control Room on: - 0208 004 8180 or control@ssgukltd.com

However, should you wish to feed back information to us, or tell us how we are doing, please contact us on: - yourshout@ssgukltd.com

Many Thanks for your time, We hope you enjoyed the 1st edition of Your Newsletter and I look forward to speaking to you all again next month.

Sincerely

John Dowler - General Manager